

Where to find contractors

Most tree maintenance businesses are listed in the yellow pages or advertise in local newspapers.

Quotations

It is important to obtain a minimum of 3 written quotes for any work to be carried out. The cheapest may not always be the best.

Always agree on the price of work and the extent of the work before the work is carried out. Always obtain the agreed price in the form of a written quotation.

Payments

Never pay for the work until the job is completely finished.

The Tree Maintenance Industry is self regulating

The industry is largely consumer driven and consumers should always demand quality services and fair prices. The following information is intended to advise you of recommended minimum requirements for contractors and to assist you in choosing the best contractor for your needs.

Qualifications/Years of Experience

Technical and Further Education (TAFE) qualifications in either

- Tree Surgery Certificate from NSW TAFE or its recognised equivalent with one (1) years post graduate practical experience: OR
- Urban Horticulture - Advanced Certificate from NSW TAFE with three (3) years post graduate practical experience in arboriculture; OR
- Course successfully completed and recognised by the WorkCover Authority of NSW and NSW State Forestry including: Chainsaw competency, Cross cutting, Simple tree felling or its equivalent with three (3) years post-graduate practical experience in arboriculture with references to recently completed work.

Standards

All pruning must be conducted in accordance with Australian Standards® AS 4373-1996 "Pruning of amenity trees."

Safety

At least one employee must carry a recognised and current first aid certificate and comply with all statutory requirements of the Occupational Health and Safety Act 1983 and must remain on site for the duration of the work.

Insurance

Public Liability - should be a minimum of \$10m, with the name of the company or business nominated as the party insured.

Workers Compensation - all employees of the nominated business or company engaged must be covered by workers compensation insurance.

Personal Accident - all sole traders engaged should be covered by this type of insurance.

Evidence of all of the above should be able to be provided to you on request and you should check the policy conditions, currency of policies and confirm sum of amounts insured with the insurance company prior to engaging the contractor.

Disclaimers

This information was believed to be correct at the date of its publication.

This Fact Sheet is for general information purposes only and should not be relied upon for legal advice.